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September 29, 2021

Dear Valued Customer,

The raw material situation for many of our adhesive polymers continues to be critical due to Force Majeure declarations and supply chain interruptions. We are still attempting to secure supply, but most raw materials are still on allocation to us. Many other components continue to have extended deliveries, and price increases are frequent. As a result, please confirm your price and ship dates through first quarter of 2022.

We thank you for your support, patience, and understanding during this difficult time and until this situation improves. Please contact our USA-based Customer Service Team at [Sales@TwillUSA.com](mailto:Sales@TwillUSA.com) for more specific information.

Best Regards,

John Mahn, Jr.  
President